Lakeside Village Manager's Report November 27, 2018

1. Delinquency letters sent out.

Repairs completed to #311 & #321.

3. Repairs to #412 & #413 completed, no complaints.

Shower repair in #322, plumber did not warn residents. Water was off for about an hour.
PM was called and lectured about the water shut off as this is not the first time the unit has shut off water for repairs without notice.

 Garbage dumper caught on tape. Came in with full cart dumped in building 4 dumpster then proceeded west along 312th.

6. #511 closed. Welcome packet sent to new owners.

 Owner complained of DirecTV not having a local contact anymore due to the sale to AT&T. Also reported complaint of bad wiring, but after research it was actually bad box and a technician that didn't know.

8. Resale certificate ordered and picked up for #316

9. Corporate Renewal completed online.

10. Spa was acid washed, looks new again. Lets hope it will stay that way.

11. Lights out in numerous areas of complex. Emergency call was ordered and lights were repaired. Also work for entry lights and globes were repaired. The entry light was the cause of part of the issue with building 5 and carport lights.

 A couple of vehicles were tagged for numerous issues, flat tire, expired tabs, etc. Unit #214 called and needed clarification on what to do.

13. New owner of #431 would like to do unit upgrades. Board sent email.

Kitchen drain mainline was clogged, snaked to clear line in #311

 Met with Landscaper and Jim for walk around and plant discussion. Estimate was approved, work was completed on Saturday.

16. Gutter cleaning is slated for January as last week was too early since there are still leaves.

- Waste Management to replace dumpsters on Friday, recycle bins to be replaced December 5th, 2018.
- Holiday reservations for Cabana are coming in. If you are looking to reserve the cabana contact Linsey right away. Cabana is currently reserved for Dec. 21,22, and 24.
- 19. Fire Alarm annual inspection scheduled for December 5th, 2018, starting at 8am

20. Please remember Emergency line is for Emergencies ONLY,

 To report shopping carts send email to me directly with date and time or file online at www.cityoffederalway.com

Delinquencies as of today: Under 90 Days: \$ 3,170.00 At Attorney: \$ 27,354.25

Total: \$30,524.25