Lakeside Village Manager's Report March 26, 2013

- 1. Water leak from unit 233 into 223 on Friday the 22<sup>nd</sup> of March. Found leaking supply line to kitchen sink. Repaired on Saturday and had Karl out to check all water connections on Monday. This has happened several times in the past.
- 2. Fine letter to unit 434 for altering the exterior.
- 3. A second compliance letter to unit 434 for failing to provide tenant information.
- 4. Leyland Cyprus tree ordered for installation in the area by the lake at Building 1 where the tree fell over last winter.
- 5. Tim from Quality is putting together a list of plants to go into the planter at the pool for review before planting.
- 6. Missing shrubs (Barberry) along fence line ordered.
- 7. Fire monitoring contract received and forwarded to Jim.
- 8. Phil sent info on new Insurance Reserve account. Deposited \$15,501 into the account which covers payments for January, February and March. This left shortfall for the deposit to maintenance reserves, with that deposit at \$5,000.00. Typically this deposit should be \$9207 monthly. This amount included the amount budgeted for the \$8500 repayment of reserve funds used last year for insurance payment.
- 9. Some of the reasons for income to expense being much closer than expected: From 2007 until 2012 (6 years) the following line items have changed:
  - a. Water: Increased costs by 53%
  - b. Sewer: Increased costs by 30%
  - c. Insurance: Increased costs by 97%
  - d. Cable: Increase costs by 42%
  - e. Garbage: Increased costs 34%
- 10. Delinquency letters sent out.

11. Delinquencies as of today:

 Under 90 Days:
 7,008.34

 At Attorney:
 7,763.47

 Total:
 14,771.81