Lakeside Village Manager's Report February 28, 2017

1. Delinquency letters sent out.

2. Unit #423 closed. Escrow information received yesterday.

3. Welcome packet to #423 sent out.

4. Compliance letter sent to #411 & #412 for noise violations.

5. #125 reported gutter clogged above 2<sup>nd</sup> bedroom, work order sent out.

6. Sump pump failed at #511, replaced with a sump pump that has a float switch.

7. All-Wire electric to wire a constant power line to the sump pump, came out and couldn't do anything, will provide bid for project.

8. Sump pump was only on the carport light so it was only running when lights were on, caused pump to burn up, new pump needs to be placed in a container for it to work properly.

- 9. #113 reported water in her ceiling and fixture in bathroom. Service Master was dispatched, cut open ceiling, found the upstairs bathtub had failed drain, Acclaim did the repair, the ceiling will be dried out and repaired. Originally the owner son of 123 said they flooded toilet, waiting for reports to confirm.
- 10. Many trees were removed due to storm/snow damage. About three days of storm cleanup.
- 11. Landscapers scrapped sidewalks and walking paths day one of snow, day two of weather ice melt was applied. Can't apply ice melt on top of the snow.
- 12. Crawl space under the landing of 113-114 has been closed, cat was inside.
- 13. A couple light bulbs were out in building #5, Dion replaced.
- 14. Owner sent payment plan agreement regarding small balance, waiting for return.
- 15. To report shopping carts send email to me directly with date and time or file online at <a href="https://www.cityoffederalway.com">www.cityoffederalway.com</a>

Delinquencies as of today: Under 90 Days: \$ 1,944.36 At Attorney: \$ 8,457.86

Total: \$10,402.22